



*High Impact Volunteers*

## **The Outlet Coffee Team**

### **Overview:**

The Outlet creates a safe community space for the homeless to have fun and build positive relationships that will support recovery and healthy life choices. The coffee team is responsible for preparing, serving and running the on-site “Coffee Shop” at the Outlet – promoting dignity through service.

### **Duties and Responsibilities:**

- Set up coffee shop, prepare coffee and other beverages
- Take drink orders and serve guests
- Clean up and return supplies to designated area
- Debrief with Coffee Shop Coordinator after shift to report supply needs and recommendations
- Envision, recommend, plan and implement improvements and build quality of offerings.

### **Qualifications**

1. A heart and compassion for the homeless and those dealing with addictions and other obstacles.
2. Good interpersonal skills
3. Team-oriented
4. Likes to have fun!

### **Time Commitment:**

Approximately 4 hours per month. The Outlet takes place on Saturdays, 9:00 a.m. – 12:00 noon; and on the 1st Sunday of the month from 1:00-4:00 p.m.

The Outlet provides a wonderful serving opportunity for churches and small groups to get involved on a regular basis. Individuals are also welcome.

### **Training:**

On the job volunteer orientation

Attend Understanding Poverty training through City Gospel Mission (see website for dates)

### **Contact:**

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